

EMPLOYER FAQ

Q: Why can't I send money straight to the CSEA? Why is there a central processing?

The Personal Responsibility and Work Opportunities Reconciliation Act of 1996 (PRWORA) requires every state to have a centralized collection and disbursement unit. This is federal legislation that the State of Ohio, as well as all other states, must comply with. This was not a state or local decision, but rather a federal decision.

Q: Where are the payments mailed to?

Employers and Financial Institutions should send payments to:
Ohio Child Support Payment Central
PO Box 182394
Columbus OH 43218

Q: How often will billing statements be issued?

Monthly

Q: Do I need to submit separate checks if multiple billing statements are received?

One check may be issued and all billing statements should be included with the payment. (Please note that these are for the employees that are on the same pay cycle.) Please note that each employer has been assigned a third party number (TPN). It is possible that one employer may have more than one TPN number. This is normal and results in multiple listing and bills that are mailed to the employer.

Q: What if our list does not include all of our employees?

Please contact the county that sent the original withholding order so that corrections can be made and so that the billing statement is accurate. The lack of employee information on the billing statement does not mean that you are no longer responsible for withholding wages for the employees. Under all circumstances, the legal wage withholding notice received for an employee governs.

LINKS:

<http://jfs.ohio.gov/Ocs/employers/cspc.stm>

Great Link for More Info from ODJFS including: Remittance Coupons, Electronic Options and FAQs

<http://jfs.ohio.gov/Ocs/employers/medsupp.stm> Employer Medical Support Information

<http://innerweb.odjfs.state.oh.us/Initiatives/SETS/ccd/EmployerBrochure.pdf> Employer Brochure for Guide to Electronic Payment